

# TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman  
Deborah Taylor Tate, Director  
Pat Miller, Director  
Ron Jones, Director



460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

February 26, 2003

Mr. Will Morgan  
Manager, Arkansas Regulatory Affairs  
Entergy Arkansas, Inc.  
P. O. Box 551  
Little Rock, AR 72203

RE: Docket # 03-00083 – Proposed Policy Schedule No. 8, Quick Payment Center

Dear Mr. Morgan:

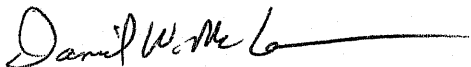
After reviewing your petition we need additional information to clarify certain issues. Please answer the following questions. The responses should be received in this office no later than March 5, 2003.

1. Are the Quick Payment Centers ("QPC" or "QPCs") operated by Entergy? If not, who is responsible for them?
2. It is stated in the petition that Entergy Arkansas, Inc. ("Entergy") was granted approval by the Arkansas Public Service Commission ("APSC") to recover costs associated with the QPCs. How much did Entergy recover during the most recent 12 fiscal months for these costs?
3. If the customers stop paying their bills at the QPCs, will Entergy incur any costs in eliminating this service?
4. How many Tennessee customers currently use the QPCs?
5. Will Entergy continue to pay the amounts embedded in its rates to American Payment Systems? If not, how will Entergy specifically enhance the QPCs with any cost savings generated from not paying the bill collection fee currently included in the company's rates?
6. The attached Exhibit No. WLR-2 lists the available QPCs. No Tennessee locations exist on this list. Are there any Tennessee locations or are there any planned locations in Tennessee? If so, where would they be located?

7. Enclosed in the petition is a photocopy of a rate change notice published in the *Arkansas Democrat Gazette*. Is this newspaper considered one that is of general circulation for the area within Tennessee that Entergy serves?
8. If this petition is not approved by the Tennessee Regulatory Authority would any Tennessee customers not be allowed to pay their bill using an Arkansas based QPC? Would they be charged the \$.75 fee? Where is the closest Arkansas based QPC located to your Tennessee customers?

Thank you for your assistance in this matter. If you should have any questions regarding this letter you may contact Butch Phillips at (800) 342-8359, ext. 183.

Sincerely,



Dan McCormac  
Chief  
Energy and Water Division